



सत्यमेव जयते

# TEST CERTIFICATE



भारत सरकार

उपभोक्ता मामले, खाद्य एवं सार्वजनिक वितरण मंत्रालय

Government of India

Ministry of Consumer Affairs, Food and Public Distribution

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)

## National Test House

ब्लॉक - सी पी, सेक्टर - V, साल्ट लेक सीटी, कोलकाता - 700 091

Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091

Phone : 91-33-2367-3429 / 3430 / 3431 / 3871 / 9741 / 3308, Fax : 91-33-2367 3871 / 3308

email : nthsal-wb@nic.in

**ध्यान दें :**

1. यह परीक्षण प्रमाण पत्र पूर्ण रूप के अलावा तब तक पुनः प्रस्तुत नहीं किया जाएगा जब तक कि अनुमोदित सारांश प्रस्तुति के लिए निदेशक, राष्ट्रीय परीक्षण शाला (पू.क्षे.), कोलकाता से अनुमति न लिया गया हो।
2. यह परीक्षण प्रमाण पत्र केवल उन नमूनों / सामग्रियों से संबंधित है जो कि प्रयोगशाला में परीक्षण के लिए जमा किया गया हो।

**Note :**

1. This Test Certificate shall not be reproduced except in full, unless permission for the reproduction of an approved abstract has been obtained from the Director, National Test House (E.R.), Kolkata.
2. This Test Certificate relates only to samples / items submitted to the laboratory for test.





सत्यमेव जयते

भारत सरकार  
Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)  
National Test House (Eastern Region)

ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सीटी, कोलकाता - 700 091  
Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091

परीक्षण प्रमाण पत्र

FORM NO : NTH/SL/F/5



Number of Copies issued Single

परीक्षण प्रमाण पत्र से

Test Certificate No

NTH(ER)/CH(S)/2021/00321A

TEST CERTIFICATE

INTERIM/FINAL REPORT

जारी होने की तिथि

Date of Issue

16/09/2021

कोड नं

Code No

1630298203705

पृष्ठ

Page

1

पृष्ठों की संख्या

No of Pages

2

जिसे जारी करना है

Issued To

पता

Address

MR. PRABIR PAUL

Tower-6, Flat No-2404, Urbana, BNRI Complex, 783, Anandapur  
Road, Kolkata-700107

ग्राहक का संदर्भ सं एवं दिनांक

Customer's Ref. No.

NIL

Date: 24/08/2021

पंजिका सं एवं दिनांक

Register No & Date

00321/NTH(ER)/CH(S)/31/08/2021

परीक्षण सामग्री का विवरण

Description of Test Item

Drinking Water

परीक्षण सामग्री का पहचान

Identification of Test Item

Sample received in a poly jar

नमूना का विशिष्टि (यदि हों)

Product Specification (If any)

Nil

नमूना प्राप्ति की तिथि

Date of Receipt of the Test Item

30/08/2021

कार्य सम्पादन की तिथि

Date(s) of Performance of Tests

From: 31/08/2021

To: 16/09/2021

व्यावहृत प्रणाली का पहचान

Method(s) used for Test

As per ANNEXURE 1

नमूना प्रक्रिया जहाँ प्रासंगिक हों

Sampling Procedure where relevant

NA

Tested By

Tripti Mondal

SO (Chemical)

Checked By

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)

Approved By

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)





सत्यमेव जयते

भारत सरकार  
Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)  
National Test House (Eastern Region)

ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सिटी, कोलकाता - 700 091  
Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091

परीक्षण प्रमाण पत्र

FORM NO : NTH/SL/F/5



Number of Copies issued Single

परीक्षण प्रमाण पत्र सं

Test Certificate No

NTH(ER)/CH(S)/2021/00321A

जारी होने की तिथि

Date of Issue

16/09/2021

TEST CERTIFICATE

कोड नं

Code No

1630298203705

पृष्ठ

Page

2

INTERIM/FINAL REPORT

पृष्ठों की संख्या

No of Pages

2

| Sl. No. | Test Name | Test Result | Limit |
|---------|-----------|-------------|-------|
|---------|-----------|-------------|-------|

|   |                |                 |  |
|---|----------------|-----------------|--|
| 1 | Chemical Tests | Vide ANNEXURE 1 |  |
|---|----------------|-----------------|--|

टिप्पणी : Nil

Note :

वैकिक्यत

Remarks

In respect of the tests carried out, the sample meets the chemical requirements of IS 10500:2012 for Drinking Water for the parameters except Total Dissolved Solids, Chloride, Magnesium, Sulphate, Total Alkalinity and Total Hardness; which meets the requirements for absence of other sources of drinking water.

Tested By

Tripti Mondal

SO (Chemical)

Checked By

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)

Approved By

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)





भारत सरकार  
Government of India  
राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)  
National Test House (Eastern Region) E

FORM NO : NTH/SL/F/5



Test Certificate No. ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सिटी, कोलकाता - 700 091  
NTH(ER)/CH(S)/2021/00321A Block-CP, Sector-5, Salt Lake City, Kolkata Code-700 091  
Date of Issue 16/09/2021 Page 1 No. of Pages 3

ANNEXURE 1

Test results of water sample for Drinking Purposes on the lines of IS 10500:2012

Table 1 Organoleptic and Physical Parameters

| Sl. No. | Characteristic               | Observed Value           | Requirement (Acceptable Limit), Max | Permissible Limit in the Absence of Alternate Source, Max | Method of Test, Ref to |
|---------|------------------------------|--------------------------|-------------------------------------|---|------------------------|
| 1.      | Appearance                   | Clear, colourless liquid | -                                   | -   | -                      |
| 2.      | Colour, Hazen units          | Recorded nearest to 1    | 5                                   | 15  | IS 3025 (Part 4)       |
| 3.      | Odour                        | Agreeable                | Agreeable                           | Agreeable   | IS 3025 (Part 5)       |
| 4.      | pH at 29.7°C                 | 7.25                     | 6.5-8.5                             | No relaxation   | IS 3025 (Part 11)      |
| 5.      | Taste                        | Agreeable                | Agreeable                           | Agreeable   | IS 3025 (Part 7 & 8)   |
| 6.      | Turbidity, NTU               | 0.09                     | 1                                   | 5   | IS 3025 (Part 10)      |
| 7.      | Total dissolved solids, mg/l | 1292                     | 500                                 | 2000  | IS 3025 (Part 16)      |

Table 2 General Parameters Concerning Substances Undesirable in Excessive Amounts

| Sl. No. | Characteristic                     | Observed Value | Requirement (Acceptable Limit), Max | Permissible Limit in the Absence of Alternate Source, Max | Method of Test, Ref to |
|---------|------------------------------------|----------------|-------------------------------------|---|------------------------|
| 1.      | Aluminium (as Al), mg/l            | < 0.01         | 0.03                                | 0.2   | IS 3025 (Part 55)      |
| 2.      | Ammonia (as total ammonia-N), mg/l | < 0.1          | 0.5                                 | No relaxation   | IS 3025 (Part 34)      |
| 3.      | Anionic detergents (as MBAS), mg/l | < 0.1          | 0.2                                 | 1.0   | Annex K of 13428       |
| 4.      | Barium (as Ba) mg/l                | 0.04           | 0.7                                 | No relaxation   | Annex F of 13428       |

Tested By

Tripti Mondal  
SO (Chemical)

Checked By

Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)

Approved By

Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)





सत्यमेव जयते

भारत सरकार

Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)

National Test House (Eastern Region)

FORM NO : NTH/SL/F/5



Test Certificate No. ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सिटी, कोलकाता - 700 091  
NTH(ER)/CH(S)/2021/00321X Block-CP, Sector-5, Salt Lake City, Kolkata - 700 091  
Date of Issue 16/09/2021 Code - 1630298203705

Page 2

No. of Pages 3

| Sl. No. | Characteristic   | Observed Value | Requirement (Acceptable Limit), Max | Permissible Limit in the Absence of Alternate Source, Max | Method of Test, Ref to       |
|---------|--|----------------|-------------------------------------|---|------------------------------|
| 5.      | Boron (as B), mg/l   | < 0.1          | 0.5                                 | 2.4   | IS 3025 (Part 57)            |
| 6.      | Calcium (as Ca), mg/l  | 50             | 75                                  | 200   | IS 3025 (Part 40)            |
| 7.      | Chloride (as Cl), mg/l   | 502            | 250                                 | 1000  | IS 3025 (Part 32)            |
| 8.      | Copper (as Cu), mg/l   | 0.01           | 0.05                                | 1.5   | IS 3025 (Part 42)            |
| 9.      | Fluoride (as F), mg/l  | 0.02           | 1.0                                 | 1.5   | IS 3025 (Part 60)            |
| 10.     | Free residual chlorine, mg/l                                   | 0.05           | 0.2                                 | 1   | IS 3025 (Part 26)            |
| 11.     | Iron (as Fe), mg/l   | 0.12           | 1.0                                 | No relaxation   | IS 3025 (Part 53)            |
| 12.     | Magnesium (as Mg), mg/l  | 35.5           | 30                                  | 100   | IS 3025 (Part 46)            |
| 13.     | Manganese (as Mn), mg/l  | 0.03           | 0.1                                 | 0.3   | IS 3025 (Part 59)            |
| 14.     | Mineral oil, mg/l  | Absent         | 0.5                                 | No relaxation   | IS 3025 (Part 39)            |
| 15.     | Nitrate (as NO <sub>3</sub> ), mg/l                            | 0.9            | 45                                  | No relaxation   | IS 3025 (Part 34)            |
| 16.     | Phenolic compounds (as C <sub>6</sub> H <sub>5</sub> OH), mg/l | < 0.001        | 0.001                               | 0.002   | IS 3025 (Part 43)            |
| 17.     | Selenium (as Se), mg/l   | < 0.005        | 0.01                                | No relaxation   | IS 3025 (Part 56)            |
| 18.     | Silver (as Ag), mg/l   | < 0.005        | 0.1                                 | No relaxation   | Annex J of IS 3025 (Part 24) |
| 19.     | Sulphate (as SO <sub>4</sub> ), mg/l                           | 276            | 200                                 | 400   | IS 3025 (Part 24)            |
| 20.     | Sulphide (as H <sub>2</sub> S), mg/l                           | < 0.01         | 0.05                                | No relaxation   | IS 3025 (Part 29)            |
| 21.     | Total alkalinity as calcium carbonate, mg/l                    | 319            | 200                                 | 600   | IS 3025 (Part 23)            |
| 22.     | Total hardness (as CaCO <sub>3</sub> ), mg/l                   | 271            | 200                                 | 600   | IS 3025 (Part 21)            |

Tested By

*T. Mondal*

Tripti Mondal  
SO (Chemical)

Checked By

*S. N. Bandyopadhyay*

Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)

Approved By

*S. N. Bandyopadhyay*

Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)





सत्यमेव जयते

भारत सरकार

Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)

National Test House (Eastern Region)

FORM NO : NTH/SL/F/5



Test Certificate No. NTH(ER)/CH(S)/2021/00321A  
ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सीटी, कोलकाता - 700 091  
Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091  
Date of Issue 16/09/2021  
Code No 00 091  
1630298203705

Page 3

No. of Pages 3

| Sl. No. | Characteristic     | Observed Value | Requirement (Acceptable Limit), Max | Permissible Limit in the Absence of Alternate Source, Max | Method of Test, Ref to |
|---------|--------------------|----------------|-------------------------------------|---|------------------------|
| 23.     | Zinc (as Zn), mg/l | 0.05           | 5                                   | 15  | IS 3025 (Part 49)      |

Table 3: Parameters Concerning Toxic Substances

| Sl. No. | Characteristic               | Observed Value | Requirement (Acceptable Limit), Max | Permissible Limit in the Absence of Alternate Source, Max | Method of Test, Ref to |
|---------|------------------------------|----------------|-------------------------------------|---|------------------------|
| 1.      | Cadmium (as Cd), mg/l        | 0.003          | 0.003                               | No relaxation   | IS 3025 (Part 41)      |
| 2.      | Cyanide (as CN), mg/l        | Absent         | 0.05                                | No relaxation   | IS 3025 (Part 27)      |
| 3.      | Lead (as Pb), mg/l           | 0.009          | 0.01                                | No relaxation   | IS 3025 (Part 47)      |
| 4.      | Mercury (as Hg), mg/l        | < 0.001        | 0.001                               | No relaxation   | IS 3025 (Part 48)      |
| 5.      | Molybdenum (as Mo), mg/l     | < 0.01         | 0.07                                | No relaxation   | AAS                    |
| 6.      | Nickel (as Ni), mg/l         | 0.01           | 0.02                                | No relaxation   | IS 3025 (Part 54)      |
| 7.      | Total arsenic (as As), mg/l  | < 0.005        | 0.01                                | No relaxation   | IS 3025 (Part 37)      |
| 8.      | Total chromium (as Cr), mg/l | 0.03           | 0.05                                | No relaxation   | IS 3025 (Part 52)      |

Tested By

*T. Mondal*  
Tripti Mondal  
SO (Chemical)

Checked By

*S. N. Bandyopadhyay*  
Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)

Approved By

*S. N. Bandyopadhyay*  
Dr. S. N. Bandyopadhyay  
Scientist-C (Chemical)





सत्यमेव जयते

भारत सरकार  
Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)  
National Test House (Eastern Region)

ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सीटी, कोलकाता - 700 091  
Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091

परीक्षण प्रमाण पत्र

FORM NO : NTH/SL/F/5



Number of Copies issued Single

परीक्षण प्रमाण पत्र सं  
Test Certificate No

NTH(ER)/CH(S)/2021/00321B

जारी होने की तिथि  
Date of Issue

16/09/2021

TEST CERTIFICATE

कोड नं  
Code No

1630298203705

पृष्ठ  
Page

1

INTERIM/FINAL REPORT

पृष्ठों की संख्या  
No of Pages

2

जिसे जारी करना है

Issued To

पता

Address

MR. PRABIR PAUL

Tower-6, Flat No-2404, Urbana, BNRI Complex, 783, Anandapur  
Road, Kolkata-700107

ग्राहक का सन्दर्भ सं एवं दिनांक  
Customer's Ref. No.

NIL

Date: 24/08/2021

पंजिका सं एवं दिनांक  
Register No & Date

00321/NTH(ER)/CH(S)/31/08/2021

परीक्षण सामग्री का विवरण  
Description of Test Item

Drinking Water.

परीक्षण सामग्री का पहचान  
Identification of Test Item

Sample received in a sealed poly jar marked as "Prabir Paul  
Urbana".

नमूना का विशिष्टि (यदि ही)  
Product Specification (if any)

Nil

नमूना प्राप्ति की तिथि  
Date of Receipt of the Test Item

30/08/2021

कार्य सम्पादन की तिथि  
Date(s) of Performance of Tests

From: 31/08/2021

To: 03/09/2021

व्यावहृत प्रणाली का पहचान  
Method(s) used for Test

On the lines of IS 10500:2012.

नमूना प्रक्रिया वही प्रासंगिक ही  
Sampling Procedure where relevant

NA.

Tested By

Anirban Bhattacharya

Anirban Bhattacharya

SO (Chemical)

Checked By

Dr. S. N. Bandyopadhyay

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)

Approved By

Dr. S. N. Bandyopadhyay

Dr. S. N. Bandyopadhyay

Scientist- C (Chemical)





सत्यमेव जयते

भारत सरकार  
Government of India

राष्ट्रीय परीक्षण शाला (पूर्वी क्षेत्र)  
National Test House (Eastern Region)

ब्लॉक - सी पी, सेक्टर - 5, साल्ट लेक सिटी, कोलकाता - 700 091  
Block-CP, Sector-V, Salt Lake City, Kolkata - 700 091  
परीक्षण प्रमाण पत्र

FORM NO : NTH/SL/F/5



|                           |        |                   |               |                      |                   |
|---------------------------|--------|-------------------|---------------|----------------------|-------------------|
| Number of Copies issued   | Single | TEST CERTIFICATE  |               | INTERIM/FINAL REPORT |                   |
| परीक्षण प्रमाण पत्र सं    |        | जारी होने की तिथि | कोड नं        | पृष्ठ                | पृष्ठों की संख्या |
| Test Certificate No       |        | Date of Issue     | Code No       | Page                 | No of Pages       |
| NTH(ER)/CH(S)/2021/00321B |        | 16/09/2021        | 1630298203705 | 2                    | 2                 |

| Sl. No. | Test Name  | Test Result | Limit                                |
|---------|--|-------------|--------------------------------------|
| 1       | a) Most Probable Number (MPN) /100 ml. of Sample | 8 MPN.      | Not more than 10 in 100 ml of sample |
| 2       | b) E. coli /100 ml. of Sample                    | Absent.     | Should be absent                     |

टिप्पणी  
Note : Nil

कैफियत  
Remarks : In respect of the tests carried out, the sample meets the microbiological requirements of IS 10500:2012 for Drinking Water.

Tested By  
*Anirban Bhattacharya*  
Anirban Bhattacharya  
SO (Chemical)

Checked By  
*Dr. S. N. Bandyopadhyay*  
Dr. S. N. Bandyopadhyay  
Scientist- C (Chemical)

Approved By  
*Dr. S. N. Bandyopadhyay*  
Dr. S. N. Bandyopadhyay  
Scientist- C (Chemical)



**NTH**

100 Years in Consumer Service for the Nation  
(Estd. 1912)

**NATIONAL TEST HOUSE**

Government of India  
Website : <http://www.nth.gov.in>

## CONTACT US

### Laboratories

▶ **Director,  
National Test House(ER)**

Block- CP, Sector - V  
Salt Lake City, Kolkata-700091  
Tel : 91-33-2367-3871 / 9741 / 3508  
91-33-2367-3429/30/31 (EPBX)  
Tel / Fax : 91-33-2367-3871/3508  
e-mail : nthlal-wb@nic.in

▶ **Director,  
National Test House(WR),**

Plot No. F-10, MIDC, Marol,  
Andheri (E), Mumbai-400 095  
Tel: 91-22-2834-1483, 2835-2350, 2835-2341  
Fax : 91-22-2834-1767  
e-mail : nthwr@mtnl.net.in

▶ **Director,  
National Test House (NR),**

Kamla Nehru Nagar,  
Ghaziabad-201002.  
Tel: 91-120-2789-906/813/ 495  
Fax : 91-120-2789-883  
e-mail : nthnr\_ca@nic.in

▶ **Scientist-In-Charge,  
National Test House (NER)**

C.I.T.I Complex, Kalapahar,  
Guwahati-781 016,  
Tel: 91-361-247-7405/247-1938  
Tel / Fax: 91-361-247-1938  
e-mail : nthner@gmail.com

▶ **Scientist-In-Charge,  
National Test House(ER),**

11/1, Judges' Court Road, Alipore,  
Kolkata - 700 027  
Tel : 91-33-2479-3510,  
91-33-2449 8027,2479-1534 (EPBX)  
Fax : 91-33-2449-8026  
e-mail: nthkol-wb@nic.in

▶ **Director,  
National Test House(SR),**

Taramani, Chennai-600113  
Tel : 91-44-2243-2374 / 2243-1157  
Fax : 91-44-2243-3158  
e-mail: nthsr@tn.nic.in/nthsr@dataone.in

▶ **Scientist-In-Charge,  
National Test House(NWR),**

E-763, Road No. 9FI  
VKI Area, Jaipur - 302013  
Tel : 91-141-2174-979/2175-318  
Ttel / Fax: 91-141-2350-074  
e-mail : nthpipur\_ca@nic.in

### Headquarters

**Director General,  
National Test House**

Block-CP, Sector-V, Salt Lake City, Kolkata-700 091  
Tel: 91-33-2367-3870/3872/3869  
Fax: 91-33-2367-3868/3869  
e-mail: dgnth-wb@nic.in

**Your valued feedback will help us to improve**





सत्यमेव जयते

Government of India  
Ministry of Consumer Affairs, Food & Public Distribution  
Department of Consumer Affairs

## National Test House (ER)

Block-CP, Sector-V, Salt Lake City, Kolkata-700 091

Telephone : EPBX : +91-33-2367-3429-31, Direct : +91-33-2367-3871/9741/3308

Fax : +91-33-2367-3871 / 3308, e-mail : nthlal-wb@nic.in,

website : http://www.nth.gov.in



### SERVICE REQUEST FORM

SERVICE REQUEST NO. 1630298203705 DATE: 30/08/2021  
CUSTOMER LETTER REFERENCE NO. NIL DATE: 24/08/2021

PRIORITY: Normal SERVICE: Permanent

#### Test/Calibration requested by

|                          |  |            |                |
|--------------------------|--|------------|----------------|
| Name of the organisation | Address  | Phone no.  | Contact Person |
| MR. PRABIR PAUL          | Tower-6, Flat No-2404, Urbana,<br>BNRI Complex, 783, Anandapur<br>Road, Kolkata-700107 | 9830052699 | Prabir Paul    |

#### Description and Identification of the Test/Calibration Items

| Nomenclature      | Make/Description | Model/type/Sl.No./ ID<br>Mark/Brand | Range/Rating | No. of<br>Sample | Quantum of<br>Sample | Remarks/<br>Test(s)<br>Required |
|-------------------|------------------|-------------------------------------|--------------|------------------|----------------------|---------------------------------|
| Drinking<br>Water | Drinking Water   | NA                                  | NA           | 1                | .                    | As per TR                       |

#### Technical Specification of Item BIS Code No.

#### Details of Service Requested

Test Routine Test  
Calibration NA

#### Basis of Test/Calibration

Standard Methods IS  
Non Standard Methods NA

Test/Calibration Periodicity Not Required

Total no of TC/CC 1  
No of soft copies of TC/CC 1  
No of hard copies of TC/CC 1

Probable date of completion 24/09/2021  
Probable date of completion(For Interim Reports) NA

Testing/Calibration of the sample/equipment may please be carried out as per the details given above. We accept the general terms & conditions as indicated in overleaf and hereby agree to abide by them. We also agree to pay the requisite testing/calibration charges along with any other charges as applicable.

Total Charges 14160.00 Amount Paid 14160.00 Amount Due 0.00 Amount Excess 0.00

DATE: 30/08/2021 Customer Signature Customer Designation Signature of NTH Officer For  
the Director, NTH  
(See Overleaf for Terms and Conditions)



## TERMS AND CONDITIONS

1. All samples/equipments/devices submitted for test/calibration must be in acceptable/working condition & shall be accompanied by a Letter/Test Request from the firm/customer under their letterhead.
2. The total Test/calibration (including charges for Test/calibration Extra Copy of Certificate, G.S.T & Educational Cess : **As Applicable** from time to time) shall be paid in advance online through [www.bharatkosh.gov.in](http://www.bharatkosh.gov.in) or in the form of a Demand Draft drawn on any Kolkata Bank in favour of the "Director General, National Test House, Kolkata." This, being a Govt. of India Organisation, is exempted from Tax Deduction at Source (TDS) in terms of Section 196 of Income Tax Act.
3. Customer is advised to generate their unique password (Min : 6 and Max : 10 characters without space) in the website <http://www.nth.gov.in> by clicking on to the **New User** button in order to register & **Log in** for viewing online sample status & downloading soft copy of test/calibration certificates. NTH is no way be held responsible for the security of their USER ID i.e. **SRF No.** and Password.
4. All possible care will be taken in handling the samples/equipments/devices but the applicant must assume the risk of damage in transit.
5. Sample/Instrument accepted for test/calibration may be returned un-tested under circumstances beyond control.
6. The test/calibration certificate will relate only to the particular samples/items submitted to the laboratory for test/calibration.
7. The results reported in the certificate are valid at the time of and under the stated conditions of measurements.
8. The test/calibration certificate shall not be reproduced except in full, unless permission for the reproduction of an approved abstract has been obtained from the "Director, National Test House (ER), Kolkata."
9. The samples/equipments/devices are accepted and delivered back at N.T.H.(ER), Alipore, Kolkata-27 only and it should be checked before taking delivery. To take delivery of remnant of tested sample/items/certificate etc. by hand a letter of authority along with the "Customer Copy" of Service Request Form must be presented at the Sample Disposal/Dispatch section of the laboratory.
10. After completion of the test/calibration and issue of report, the customer shall collect back remnant of tested sample/items from N.T.H(ER), Alipore, Kolkata-27 within three months under their-own arrangements failing which the same will be disposed off as per rules. No claim on the samples/items will be entertained thereafter.
11. For job related enquiry, customer must always quote Service Request No.
12. In case of any dispute, the decision of the Director, N.T.H (ER), KOLKATA shall be final.
13. For complaints of any nature, the same should be sent either through the feedback form enclosed with the certificate or by a separate letter marked "Complaint Confidential" and mailed to the "DIRECTOR, National Test House (ER), SALT LAKE, KOLKATA-700091."
14. During on site testing/calibration, customer will be responsible for the safe custody of the test/calibration equipments belonging to this laboratory.
15. For on site testing/calibration, in addition to the Test/calibration fee as mentioned under S1. No. 2 above, the customer shall also pay in advance for the Scientist's charge, Instrument's charge, Arrange to & fro transport by Roads/Rail/Air as applicable, suitable Board & Lodging for each personnel of the laboratory engaged in the process of testing/calibration at the site.
16. The equipments shall be insured by the customer for the entire period the same remain out of N.T.H and policies thereof shall be forwarded to N.T.H before proceeding for test/calibration.
17. The terms & conditions are subject to change/modification without any prior notice.





भारत सरकार  
Government Of India  
राष्ट्रीय परीक्षण शाला ( पूर्वी क्षेत्र )  
**National Test House (Eastern Region)**  
११/ १ जज्जस कोर्ट रोड , अलीपुर , कोलकाता-७०००२७,  
11/1 , Judges' Court Road , Alipur , Kolkata - 700 027.  
ब्लॉक- सीपी, सेक्टर- ५, साल्ट लेक सिटी, कोलकाता- ७०००२१,  
Block - CP, Sector -V, Salt Lake City, Kolkata - 700 091.



**Tax Invoice**

|  |                         | GSTIN :19AAAGN0265P1ZW   |     |                             |             |                    |          |          |           |          |
|--|-------------------------|--|-----|-----------------------------|-------------|--------------------|----------|----------|-----------|----------|
| <b>BILL TO PARTY</b>   |                         | <b>SERVICE TO PARTY</b>  |     | <b>INVOICE NO.</b>          |             | NTH(ER)/0655/21-22 |          |          |           |          |
| MR. PRABIR PAUL  |                         | MR. PRABIR PAUL  |     | <b>INVOICE DATE</b>         |             | 30-08-2021         |          |          |           |          |
| Tower-6, Flat No-2404, Urbana, BNRI Complex, 783, Anandapur Road, Kolkata-700107 |                         | Tower-6, Flat No-2404, Urbana, BNRI Complex, 783, Anandapur Road, Kolkata-700107 |     | <b>Reverse Charge (Y/N)</b> |             | N                  |          |          |           |          |
| GSTIN:UNREGISTERED   |                         | GSTIN:UNREGISTERED   |     | SRF                         |             | <b>GST RATE</b>    |          | 18       |           |          |
| STATE:WEST BENGAL CODE:19  |                         | STATE:WEST BENGAL CODE:19  |     | 1630298203705               |             |                    |          |          |           |          |
| Sl No.   | Description of Services | SAC  | QTY | Amount Payable              | Discount(%) | Taxable Value      | SGST(9%) | CGST(9%) | IGST @18% | TOTAL    |
| 1  | Drinking Water          | 998346   | 1   | 14160.00                    | 0.00        | 12000.00           | 1080.0   | 1080.0   | 0.0       | 14160.00 |
| <b>TOTAL</b>   |                         |  |     |                             |             |                    |          |          |           |          |

|  |                                |          |
|--|--------------------------------|----------|
| <b>TOTAL INVOICE AMOUNT IN WORDS</b>       | <b>TOTAL AMOUNT BEFORE TAX</b> | 12000.00 |
| (Fourteen Thousand One Hundred Sixty only) | <b>ADD : IGST</b>              | 0.0      |
|  | <b>ADD : SGST</b>              | 1080.0   |
|  | <b>ADD : CGST</b>              | 1080.0   |
|  | <b>TOTAL TAX AMOUNT</b>        | 2160.0   |
|  | <b>TRANSPORTATION COST</b>     | 0.00     |
|  | <b>TOTAL AMOUNT AFTER TAX</b>  | 14160.00 |

|   |            |   |
|---|------------|---|
| <b>BANK DETAILS</b>   |            |   |
| State Bank of India   |            |   |
| Kolkata   |            |   |
| Payment Mode:   | Draft      |   |
| Payment ID:   | 231127     |   |
| Instrument Date   | 23-08-2021 |   |
| <b>TERMS &amp; CONDITION</b>  |            |   |
| <a href="https://bharatkosh.gov.in/">https://bharatkosh.gov.in/</a> |            |   |
| NTH(ER)SALT LAKE KOLKATA  |            | SEAL  |
|   |            | FOR DIRECTOR<br>NTH(ER)SALT LAKE<br>KOLKATA |



6. विनिर्दिष्ट शिकायत (यदि हो) \*  
Specific complaints, if any : \*

7. सुधार के लिए सुझाव  
Suggestion for improvements

\* आपकी शिकायत गुप्त रखी जाएगी  
\* Your complaint will be kept confidential.

कृपया अपना मूल्यवान फीड बैक भेजें / Please send your valued feedback to :

निदेशक / Director  
राष्ट्रीय परीक्षण शाला (पू.क्षे) / National Test House (ER)  
ब्लॉक - सी पी, सेक्टर - V / Block - CP, Sector - V  
साल्टलेक सिटी / Salt Lake City  
कोलकाता / Kolkata - 700 091  
टेली-फैक्स / Tele-Fax : 033-2367-3871

स्थान / Place :

दिनांक / Date :

ग्राहक का हस्ताक्षर एवं मुहर / Customer Signature with Seal

विशेष द्रष्टव्य : कृपया अपना मूल्यवान फीड-बैक भेजकर 'ग्राहक सेवा' में हमारे निरंतर सुधार की चेष्टा में सहायता करें  
. B. : This is a part of our '**services to the customer**' programme. Your valued feed back will be highly solicited for continual improvement.



भारत सरकार  
GOVERNMENT OF INDIA  
राष्ट्रीय परीक्षण शाला (पू.क्षे.), कोलकाता  
NATIONAL TEST HOUSE(ER), KOLKATA

ग्राहक फीड बैक प्रपत्र  
CUSTOMER FEED BACK FORM

हमारा ध्येय 'ग्राहक संतुष्टि'  
'Customer satisfaction' is our motto

1. संस्था / व्यक्ति का नाम  
Name of Organization/Individual : .....
2. पता / Address : .....
- दूरभाष/फैक्स/ई-मेल/Tel/Fax/E-mail : .....
3. परीक्षण/कैलिब्रेशन वस्तु एवं  
परीक्षण/कैलिब्रेशन प्रमाण-पत्र/  
Test/Calibration items & : .....
- Test/Calibration Certificate : .....
- सं. एवं दिनांक / No. & Date : .....
4. ग्राहक रेटिंग / Customer Rating : सही कॉलम में (✓) मार्क करें / Tick mark (✓) in the appropriate column

| क्रम सं.<br>Sl. No. | मूल्यांकन मानदंड<br>Assessment Criteria                                       | उत्कृष्ट<br>Excellent | बहुत अच्छा<br>V. Good | अच्छा<br>Good | सुधार की आवश्यकता है<br>Needs improvement |
|---------------------|---|-----------------------|-----------------------|---------------|---|
| i.                  | पुछताछ का जवाब<br>Response to enquiry   |                       |                       |               |   |
| ii.                 | नमूना ग्रहण<br>Sample receipt   |                       |                       |               |   |
| iii.                | समय सूची का अनुपालन<br>Compliance with time schedule                          |                       |                       |               |   |
| iv.                 | ग्राहक के प्रति वैज्ञानिक का व्यवहार<br>Scientist attitude towards customer   |                       |                       |               |   |
| v.                  | परीक्षण/कैलिब्रेशन सेवा की गुणवत्ता<br>Quality of Testing/Calibration service |                       |                       |               |   |